

The Danville Transit System (DTS) has established this policy governing vandalism and misconduct on all Danville Transit properties including buses, bus shelters, bus stop signage, and the Transfer Center (Hub).

## Prohibited Conduct on Danville Transit Vehicles and Property

It is prohibited for any person to commit the following acts on any DTS asset or on any DTS property:

- Trespassing: DTS facilities and properties are for public transportation purposes and their support operations only. Customers pay for access to DTS sites and services. Anyone found to be on or aboard DTS's private property (to include vehicles) without permission is considered trespassing.
- Restrooms in transit center are amenities only for paying customers.
- Loitering: Individuals at DTS bus shelters, and DTS's Transfer Center are required to have valid fare or otherwise approved permission. Time limits of no more than 1 hour waiting for a bus is enforced at the Transfer Center and bus shelters.
- Smoking or possessing any lighted or smoldering material or the expulsion of any such material or its residue inside the Transfer Center. Additionally, the use of electronic smoking or "vaping" devices of any kind for any purpose is prohibited.
- Consuming any beverages, food, or alcohol.
  - Food items and non-alcoholic beverages are permitted within transit center properties within reason and are subject to enforcement action(s) by authorized DTS parties.
- Entering or attempting to enter any DTS facility or asset without a shirt, pants, and shoes, or removing said item or items while in transit or within an DTS operated facility. All DTS patrons will remain fully dressed while on DTS operated vehicles and property. Patrons that refuse to be properly dressed or remove clothing may be subject to legal charges for indecent exposure (*Va. Code § 18.2-387*).
  - The wearing of hospital gowns alone does not constitute being fully dressed.
  - The wearing of bathing suits alone (without coverups or shirts, etc.) does not constitute being fully dressed.
- Entering or attempting to enter any DTS facility or asset with soiled clothing due to, but not limited to, body eliminations, saliva, blood, or poor hygiene. This is for the safety of transit workers and other passengers.
- Vandalizing any vehicle, facility, shelter area, or other DTS owned or operated asset by writing, marking, scribbling, defacing, or causing damage to the vehicle or property in any manner.
- Engaging in disruptive, disturbing behavior to include and not be limited to:
  - Playing or operating any radio, television or other electronic device unless the sound can only be heard through earphones and is totally inaudible to all other passengers and or DTS personnel.

- Loud conversation, profanity, or rude insults.
  - Playing or utilizing any musical instruments or other sound producing devices.
  - Spitting, urinating, or defecating in or upon any properties to include and not be limited to vehicles, facilities or any part of any property owned or operated by DTS.
  - Extending any object or any portion of one's body through a door or window of a transit vehicle while it is in motion.
  - Destroying, damaging, defacing, soiling, or removing any part of the vehicle, facility, or any other property owned or operated by DTS.
- No person shall place or attempt to place any paper, article, instrument, or item, other than DTS approved fare and/or fare media, into any farebox operated by DTS.
- No one shall participate in the passing or display of handouts, flyers or advertisements unless granted permission in writing by DTS.
  - No one shall be permitted to post handouts, flyers, or other similar media on to parked cars in the parking lots adjacent to the Transfer Center unless granted permission in writing by DTS.
- No one shall participate in the solicitation of any goods or services unless authorized in writing by DTS.
- Animals are not permitted except for animals in small cages that do not require separate seats, as well as any pet or animal whose purpose is to assist a person with a disability or to assist in training activities.
- Laying on seats, benches or other similar areas aboard DTS vehicles or at any DTS owned or operated site.
- Possessing or transporting any hazardous materials, flammable liquid, radioactive or explosive or otherwise dangerous or volatile substance such as gasoline, kerosene, or propane. This includes "hoverboards" lithium cells or batteries, gas-powered scooters, car or motorcycle batteries, and fuel containers.
- Possessing, using, transporting, or selling any controlled substance.
- Carrying, possessing, transporting, or having immediate access to any illegal weapon.
- Throwing, depositing, placing, or discarding any paper, bottles, cans, or any other refuse or waste in or upon any DTS vehicle or property, unless in designated areas.
- Wrestling, scuffling, fighting, or acting in manner which disturbs the peace or safety or sense of safety of any person or impedes the safe or timely operation of any DTS service at or aboard any DTS vehicle or at any DTS site or property.
- Trespassing upon any vehicle or property not open to the public or posted as such (*Va. Code § 18.2-119*).
- Leaving baggage or other property unattended or placing items in an obstructive manner aboard vehicles or on, at or within facilities or other structures.
  - Personal bags allowed aboard vehicles are limited to those that may reasonably be held safely in the lap of a paying customer, and/or stored safely beneath the seat.
  - Personal bags may not be taken into the Transfer Center restrooms unless they are small enough that the patron may keep them on their person (i.e., purse, handbag).

- DTS is not responsible for theft or damage to personal items.
- Allowing juveniles or persons in one's care to behave in any manner that may jeopardize the normal, safe, or timely conduct of DTS business.
- Pay-per-use scooters operated by third parties or municipalities are not allowed on DTS assets or vehicles, as they cannot be safely stored in storage compartments.

## Other Prohibited Actions (Specific for Buses)

- Standing or remaining in front of the white (or yellow) line marked on the forward end of the floor of any bus while bus is in motion or after being asked to step back behind the line by the driver or other DTS representative.
- Interfering with the bus driver's operation of the bus. (verbally or physically)
- Entering the bus through the rear door unless authorized to do so by the driver or other DTS employee.
- Blocking aisles with personal items.
  - Large items must be able to fit either in the patron's lap or in the space in front of the patron's feet. Items may not be stored in another seat. Strollers, carts, or similar items must be collapsed prior to boarding, and may not be stored in the aisle.

## Other Prohibited Behavior (Specific for Transit Centers)

- Persons are not permitted to use DTS restroom facilities for bathing, shaving, or other similar activities beyond standard hygiene.
- Persons are not permitted to use DTS restroom facilities to engage in illicit, illegal, or unauthorized activities.
- Persons are not permitted to use DTS restroom facilities to wash clothing or other personal items.
- Persons are not permitted to unplug DTS devices or otherwise manipulate DTS electrical power systems or supplies for the charging of personal devices.
- Transfer center wait times are one (1) hour. Persons who remain on property for longer than one (1) hour, except for those waiting on a known delayed trip, are subject to ejection by authorized DTS personnel.
  - Authorized personnel include but are not limited to Danville Transit Management and Police Officers.
- Persons who have self-propelled mobility devices (i.e., bicycles, scooters, skateboards, etc.) must walk these devices while on the Transfer Center grounds, and for their safety may not ride them on the property.

## Passenger Expectations

- Be respectful of operator and other patrons at all times.
- When waiting for the vehicle be within the immediate area of the bus stop, bus shelter, and Transfer Center.
- Have fair/payment ready before boarding.

**ANY PERSON WHO IS OBSERVED BY AN DTS EMPLOYEE OR ENFORCEMENT OFFICIAL TO BE VIOLATING ANY OF THESE RULES IS SUBJECT TO EJECTION FROM ANY TRANSIT VEHICLE OR FACILITY.**

- For the safety and security of the riding public, as well as the staff and assets of DTS, persons on DTS properties, when requested by an DTS Official, are expected to identify themselves.
- DTS owns all Fare Identification (ID) and Customer ID credentials issued by Danville Transit staff. Patrons to whom DTS Identification credentials are issued must surrender them immediately when requested by an authorized DTS Official.
- The information listed in this policy is subject to change and update at any time.
- All persons on or in any DTS facility shall comply with the code of conduct, obey any instructions on notices or signs duly posted, and shall obey lawful orders and directives of any DTS employee or representative acting within the scope of his or her employment.

**The information listed in this policy is subject to change and update at any time.**

## BAN POLICY

DTS reserves the right to temporarily or permanently ban persons from its properties or modes of transit in accordance with Virginia Code § 18.2-119 or any other applicable local ordinance. Violations of the DTS Passenger Code of Conduct or any of the below prohibited activities may result in banishment from DTS sites or services:

The following are prohibited activities at any DTS property, building, bus shelter, bus stop, the Transfer Center, or on any vehicle owned, operated and/or maintained by DTS:

- Disorderly, lewd or lascivious conduct.
- Fighting, assault and battery or other threatening behavior.
- Engaging in public display “in hand” or use of any firearms or other deadly weapons.
- Damaging, destroying, and/or defacing the property of DTS, its employees or customers.
- Harassment or stalking.
- Urination or defecation anywhere other than a restroom.

- Unsafe or reckless driving.
- Consuming alcoholic beverages on any DTS property.
- Selling, distributing, consuming or possessing illegal drugs or drug paraphernalia on DTS property.
- Engaging in any criminal activity on DTS property.
- Engaging in conduct which interferes with DTS business operations by adversely affecting the health, safety or welfare of any employee, customer, contractor and/or properties of DTS, or the public at large.
- Engaging in any form of solicitation without proper permits and permissions.
- Grounding, using hand signals, gestures and/or clothing to show gang affiliation for the purpose of threatening or intimidating DTS employees, customers, contractors or other gang related activity.
- Attempting to elude payment of the proper fare, including, but not limited to, non-payment; use of counterfeit fare media; use of counterfeit passes; etc.
- Any act that obstructs, hinders, interferes, disturbs, distracts, impedes, or harasses with the normal operation of an DTS property, vehicle or operator.